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# Listen Decode Act



# WHAT DRIVES THE GROWTH OF THE CLEANSERS CATEGORY IN THE US ?

Scope of work: Analysis of spontaneous conversations from social media, forums, and blogs in the US 2022– June 2024

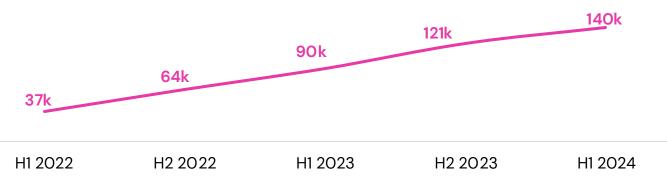
# THE TREND

### THERE'S BEEN A CONTINUOUS GROWTH IN CLEANSERS

### **CONVERSATIONS OVER THE LAST 2 YEARS**

VOLUME OF CLEANSERS CONVERSATIONS

2022 - June 2024



# A SHIFT IN FOCUS FROM JUST CLEANSING BENEFITS TO MORE GRANULAR FACE CARE CONVERSATIONS

	FROM 2022	TO 2024
• • •	INTERMEDIATE EXPERTISE MINIMALISTIC ROUTINE "CLEAN" EXPECTATIONS SIMPLE FORMATS BASIC INGREDIENTS DERM RECOMMENDED BRANDS	<ul> <li>HIGHER EXPERTISE</li> <li>MULTI-STEPS ROUTINE</li> <li>"TREAT" EXPECTATIONS</li> <li>INNOVATIVE FORMATS</li> <li>BUZZY INGREDIENTS</li> <li>KOL RECOMMEDED BRANDS</li> </ul>



# **52%**

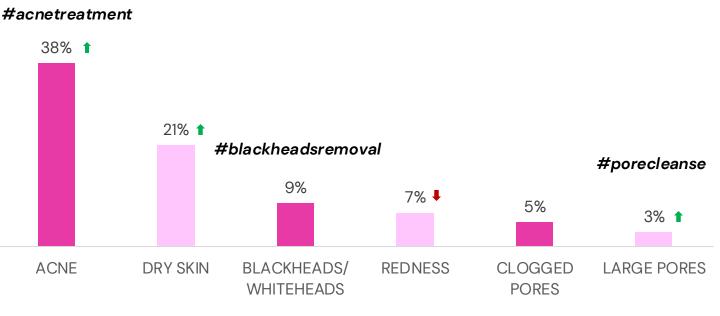
#### of conversations mention skin issues

### ACNE IS THE PRIMARY CONCERN, IT CAN BE THE CAUSE

### OR CONSEQUENCE OF OTHER SKIN PROBLEMS

#### TOP MENTIONED SKIN ISSUES

% of total conversations about cleansers in the US (2022- June 2024)





# 44%

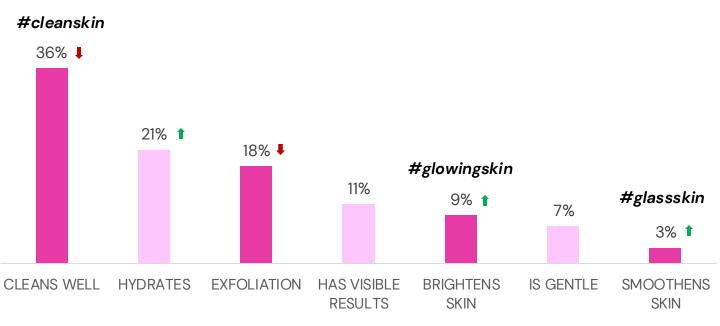
#### of conversations mention cleansers benefits

### WHILE FUNCTIONAL BENEFITS ARE KEY, RISING

### EXPECTATIONS FOCUS ON GLASSY AND FLAWLESS SKIN

#### TOP MENTIONED KEY BENEFITS

% of total conversations about cleansers in the US (2022- June 2024)





# 21%

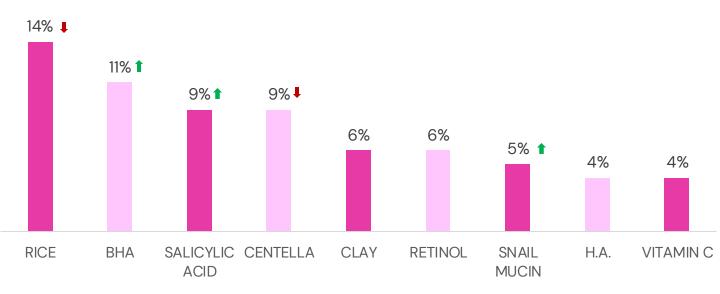
#### of conversations mention ingredients

### THE MOST MENTIONED INGREDIENTS ADDRESS KEY SKIN

### ISSUES LIKE ACNE, DRY SKIN, AND IMPERFECTIONS

#### TOP MENTIONED INGREDIENTS

% of total conversations about cleansers in the US (2022- June 2024)





# 13%

#### of conversations mention cleansing routines

### CONSUMERS GO BEYOND SIMPLE CLEANSING,

### INCORPORATING MULTIPLE STEPS INTO THEIR ROUTINES

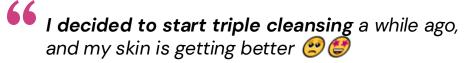


Double Cleansing (6% of total US cleansers conversations):

**Double cleansing is a must for me** in my skincare routine. (...)



#### Triple Cleansing (4%):





#### 7 Layer Toner Routine (3%):

Have you tried the korean 7 layer toner method? #anua #cosrx #dralthea

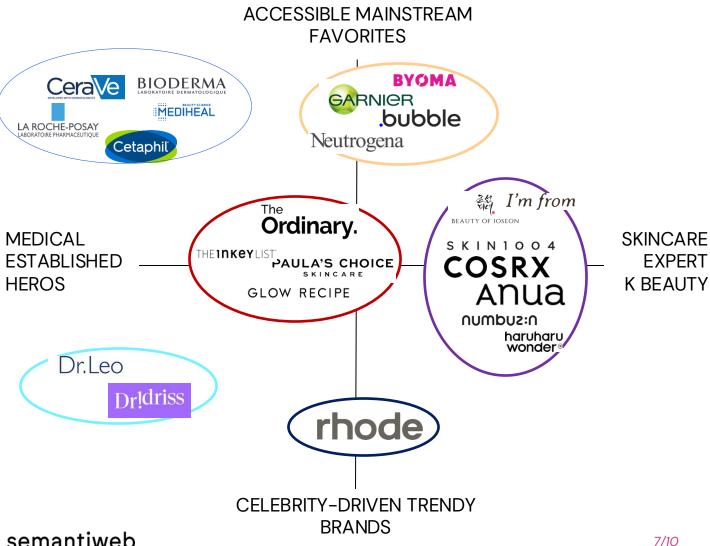
# **BRANDS MAPPING**



# 21%

of conversations mention brands

### KEY BRANDS ARE CATEGORIZED INTO 6 DISTINCT CLUSTERS



# VIRAL PRODUCTS ANALYSIS



### ECHOING VIRAL BRANDS, VIRAL PRODUCTS FEATURE TRUSTED ESSENTIALS LIKE CERAVE HYDRATING CLEANSER AND K-BEAUTY PRODUCTS

#### **CERAVE – HYDRATING FACIAL CLEANSER**



Consumers appreciate that it's dermatologistapproved, creamy, gentle, accessible, and effective for dry, acne-prone skin I love this Cerave facial cleanser ! It made my skin get rid of little bumps on my face !

#### **ANUA – HEARTLEAF 77% SOOTHING TONER**

i literally bought the Anua soothing toner and i started clearing up in like a week, plz go buy im being fr @@@ Consumers appreciate that it's K-beauty, clean, gentle, and helps achieve glass skin while being effective and soothing for acne-prone skin



# THE OPPORTUNITIES



#### CLEANSERS PLAY A CRUCIAL ROLE IN POPULAR SKINCARE ROUTINES, CONSISTENTLY SERVING AS THE FIRST STEP

#skincycling



#slugging



#skincarelayering



#10stepskoreanskin



### CLEANSER TEXTURE IS KEY: CONSUMERS PREFER RICH, HYDRATING OPTIONS THAT GENTLY PURIFY, AIMING FOR A 'GLOWY' OR 'GLASS-LIKE' FINISH

I just discovered balms and girllll, I am obsessed. I love that they go right over my eyes and the oily texture leaves my skin feeling SO smooth. #glassskin #smoothskin

#### SKINFLUENCERS AND EXPERTS DRIVE THE CONVERSATION, SHARING VIRAL PRODUCTS, TRENDS, AND EDUCATION



Is it okay to use oil cleanser if I have oily acne prone skin?

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# CONTACT US TO LEARN MORE:

### PIERRE DUBOSC

pierre@semantiweb.com917 557 0394